



Annual Report 2022

July 1, 2021-June 30, 2022



Executive Director & Board President

Dear Friends,

Our important work serves to eliminate domestic violence, combat homelessness, and create a community hub for financial stability. Whether it be through providing housing for those in need or providing alternatives for those seeking assistance, we give people options and coaching to assist in providing hope for a positive future.

Our MCCA Board of Directors continues working on “We are all humans” activities facilitated by one of our Board Members. Internally, we continue to hold REDI (Race, Equity, Diversity, and Inclusion) discussions and activities at our all-staff meetings.

Our staff has been working in small groups to enhance our business model and operational efficiency. This has ensured all staff’s voices are heard.

Our residents at Mayors Manor worked hard throughout the year to “spruce up” the interior and exterior of their home with new interior paint and outside landscaping.

Our Countering Domestic Violence program was able to upgrade the shelter this year making it a more inviting place for survivors to stay.

Our Seeds of Change fundraiser was held at Lil’ Beaver Brewery where we collected over \$2,000 in gift cards to distribute to our customers.

Thank you to all who donated, volunteered, or supported MCCA this year. A special Thank You to our dedicated Board of Directors and to our Staff that work tirelessly to assist our clients, residents, customers, survivors, and community members. We cannot do this work without all of you.

MCCA looks forward to continuing to educate, equip, and empower people to achieve healthy relationships, finances, homes, and neighborhoods in FY23.

Sincerely,



Tami Foley
Executive Director



Belinda Landry
Board President

Who We Are

Our Vision

MCCA envisions healthy and self-sufficient families interacting positively with one another in strong, safe, and diverse neighborhoods to enhance the community while preserving the environment.

Our Mission

To educate, equip, and empower people to achieve healthy relationships, finances, homes, and neighborhoods.

Our Culture

To treat clients, external contacts, and employees with respect and honesty.

We are all in this together!

Board of Directors

- **Belinda Landry, *President***
- **Mark Clinch, *Vice President***
- **Jason Pals, *Treasurer***
- **Kim Crutcher, *Secretary***
- **Bernie Anderson**
- **Shelia Diaz**
- **Victoria Harris**
- **Jeremy Hayes**
- **James Joyner**
- **Mary Lawson**
- **Debbie Lindberg**
- **Kathy Nicholson-Tosh**
- **Kevin Richardson**
- **Seth Welch**
- **Stacey Wiggins**
- **Kyana Wilkinson**

Stories of Success

Sally is a single woman who had been without work for several months due to having long-term COVID-19 symptoms, which left her with breathing problems and very little energy. She came to MCCA with a threat of disconnection of her electricity. Low Income Home Energy Assistance Program (LIHEAP) was not available to her at that time. One of her main coaching goals was to maintain her utility accounts. Within 24 hours of our coaching session, the electric service was disconnected. Staff worked together, and we were quickly able to make an emergency payment on the electric bill using the CARES emergency utility funds. Within 60 minutes of our payment, the electricity was restored. Sally was amazed and very thankful that we were able to act so quickly.



How We Help

Countering Domestic Violence Services

24-Hour Hotline: (309) 827-7070 • Neville House Emergency Shelter • Advocacy Training Support Group • Children's Services • Legal/Court Advocacy • Adult Individual Counseling

Permanent Supportive Housing Low Income Tax Credit Project

Mayors Manor 26 Efficiency Units with On-Site Case Management and Support

NeighborWorks® America Chartered Membership

Rehab & Property Management • Green Designation
Homeownership Promotion Line of Business • Homeownership Preservation Line of Business
Community Building and Engagement Cohort

HUD Approved Housing Counseling Agency

Homebuyers Club • Homebuyers Education • Pre-Purchase Housing Counseling • Foreclosure Intervention • Post-Purchase Housing Counseling

Local Initiatives Support Corporation (LISC) Designated Financial Opportunity Center® Next Step

Education/Employment Coaching • Financial Coaching • Credit Building • Debt Reduction

First Step Income Supports

Community Services Block Grant (CSBG)
Collaborations with City of Bloomington and Town of Normal for Cares rental assistance

Stories of Success

Janet and her spouse fell behind on their mortgage due to her spouse contracting COVID 19 and being off work for almost three weeks. She was able to meet with a HUD Certified Housing Counselor. After she participated in the coaching process, we were able to provide one month's mortgage payment to help them get back on track with their mortgage payments.



Jane is a single woman with disability income who lives in a rent-to-own home. Her contract required her to pay the property taxes as well as the monthly rent payments. She has lived there for several years and had been able to manage both sets of payments until COVID 19 hit. She worked part time as an in home care provider, but fewer people were looking for outside help because they were afraid of COVID infections. The loss of that part time income put her contract in jeopardy. While working with an Income Support Coach, Jane shared many of the plans she had to improve her financial stability, including raising chickens for the eggs which she could sell, and expanding her garden so that she would have enough produce to can or freeze for the winter months. She will also continue to pursue part time employment options. We used CSBG funds to provide two month's rent that was in arrears so that she could focus on the property tax payment that was coming due.

“

I can not begin to thank you enough for all your HARD work and effortlessly never giving up on me or my situation! I am so glad that I got to work with you at MCCA. You have helped me so much that there are not enough words to describe how incredibly thankful I am for you and MCCA! I literally have no idea as to where I would be without you! You helped me believe in myself and made me stronger as a person and for that I will forever be thankful!! You are a god sent angel. Thank you for helping me get through this journey and not leaving me alone to do it! I hope that in due time the good man above sees all the good you do and you will continue to get blessed as you deserve it so much! Thank you again with my whole heart!!

”

Countering Domestic Violence

The Countering Domestic Violence services are available for those experiencing domestic violence 24/7/365. While we can't replace everything that was taken from a victim, we can help survivors heal by wrapping them up with support and empowering them with the tools they need to succeed.

In FY22 (July 1, 2021-June 30, 2022):

- 714 Survivors were assisted and served by CDV
- 4,783 Callers were assisted through our 24-hour hotline
- 318 Survivors were assisted by our Court Advocates with filing 351 Orders of Protection



“The staff know what they are doing and the program is set up really well. The first thing a survivor needs is space to think and they provide just that. I feel confident with the tools they gave me to leave here and to stand up again.”



Mayors Manor

Mayors Manor is a place residents call home. Each studio apartment comes furnished for those who have been previously homeless. Residents utilize the on-site library, gather in the community room, and participate in monthly activities. Theresa Marlett, Program Coordinator, provides Case Management Services while teaching life skills to each individual. Mayors Manor isn't just any home, it's a place filled with love, respect, compassion, and empathy. Staff and residents consider themselves one big happy family.

In FY22 (July 1, 2021-June 30, 2022):

- 7 Residents moved out of Mayors Manor into stable housing
- 10 new Residents arrived at Mayors Manor
- Residents improved their home by painting walls, including bringing in a volunteer to paint a mural, and cleaning up the outside by adding plants, flowers, decorations, and picnic tables
- Maintenance upgraded the air conditioning units in each apartment, repaired the floor by the laundry room, added a ring doorbell, upgraded some of the electrical panels, and completed the exterior landscaping



First Step Income Supports

Income Supports Services are designed to equip individuals and families experiencing financial instability with the support and tools to move toward higher levels of financial stability. Barriers to financial stability include lack of education, living wage employment, need for life skills or vocational training, and obstacles obtaining childcare and transportation. Due to COVID-19, the income eligibility limits were raised to 200 percent of poverty. Each customer develops a plan of action and works with a Coach to achieve their goals.

In FY22 (July 1, 2021-June 30, 2022):

- Through Community Services Block Grant:
 - 54 Customers were provided with Career Counseling Services and \$32,149.26 in assistance
 - 211 Households were provided \$235,434 (\$59,780 from CARES funding) in rental assistance
 - 8 Households were provided \$11,646 in mortgage assistance
 - 16 Households were provided \$4,712 in utility assistance
 - 211 Customers received case management services
 - 391 Customers were referred for HUD Cares Act Funding
- 310 Customers assisted through the Town of Normal HUD Cares Act Funding paying out \$293,515 in assistance



Next Step Financial Opportunity Center®

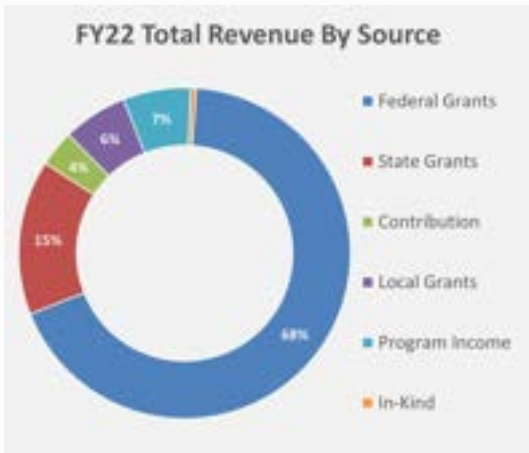
This program is unique in that there are no income guidelines and a customer can participate in coaching services for years, as long as they are actively engaged in their life transformations. Our core services consist of financial education, coaching services, employment/career services, credit building, and income support services.

In FY22 (July 1, 2021-June 30, 2022):

- 88% of Customers received bundled services including Financial Coaching, Employment Coaching and Income Supports
- 75 Customers received at least one service from our Financial Opportunity Center
- 67 new Homeowners were assisted and total home purchase prices totaled \$6,345,443
- 67 new Homeowners created
- 25 Customers increased their credit scores
- 35 Customers increased their net income
- 24 Customers increased their net worth
- 12 Customers reduced their unsecured debt
- 34 Customers increased their savings
- 28 Customers gained employment



Financials

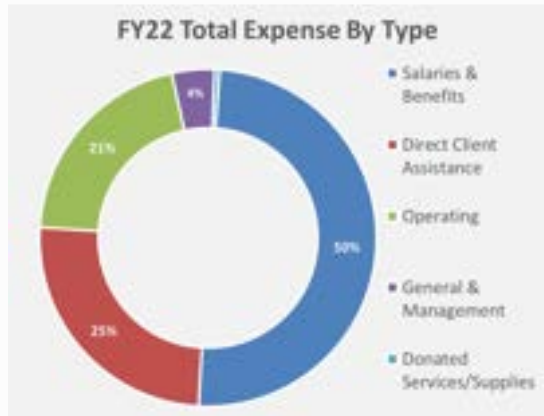


FY22 Total Revenue By Source

- Federal Grants - \$2,357,508
- State Grants - \$525,239
- Contributions - \$123,686
- Local Grants - \$218,430
- Program Income - \$229,151
- In-Kind - \$18,173
- Total - \$3,472,427**

FY22 Total Expense By Type

- Salaries & Benefits - \$1,835,883
- Direct Client Assistance - \$925,385
- Operating - \$758,207
- General & Management - \$150,197
- Donated Services/Supplies - \$18,173
- Total - \$3,687,845**



Thank you Taylor Print and Visual Impressions for your in-kind printing expertise for this report.



Ways To Get Involved

- Serving on our Board of Directors or a Board Committee
- Donation Drives or Fundraising Events
- Special Event Planning and Hosting
- In-Kind Property Upgrades
- Providing In-Kind Professional Services
- Community Awareness Activities
- Inspirational Message Writing
- Assisting with Support Groups
- Helping at our Mayors Manor Permanent, Supportive Housing
- Serving as Mock Interviewer for Job Search Customers



Our Guiding Principles

We work together to break the cycles of financial instability and domestic violence by providing expertise to pathways for advocacy, education, and support. We give people hope; increase their options, skills, and confidence; and coach them to make informed positive life choices. We focus on quality of life and living conditions with an equitable and sustainable lens. We embrace change, innovation, and collaboration to strengthen individuals, families, and communities.

EDUCATE, EQUIP, & EMPOWER

Interested in donating, following, or supporting Mid Central Community Action? See our contact information below!

McLean County
1301 West Washington Street
Bloomington, Illinois 61701
(309) 829-0691

Website

<https://mccainc.org/>

Donate Today



Livingston County
211 East Madison Street Suite 4
Pontiac, Illinois 61764
(309) 834-9283

**24/7 Domestic Violence
Hotline**

(309) 827-7070



@MCCAinc



Mid Central Community Action



midcentral_communityaction

Sign Up For Our Newsletter

